



December 2007

City Council Members:

- Dennis Nordfelt, Mayor
- Margaret Peterson, At-Large
- Mike Winder, At-Large
- Carolynn Burt, District 1
- Joel Coleman, District 2
- Russ Brooks, District 3
- Steve Vincent, District 4

Public Meetings

City Council – first four Tuesdays of the month at 6:30 p.m. in the Council Chambers.

Planning Commission – second and fourth Wednesday of the month at 4 p.m. in the Council Chambers.

City Phone Numbers:

- Main Number..... 966-3600
- City Manager..... 963-3220
- Police Department..... 963-3386
- Police Dispatch..... 840-4000
- Fire Department..... 963-3336
- Emergency911
- Family Fitness Center... 955-4000
- Garbage Questions 955-3720
- Storm Water Utility..... 963-3334
- Housing Authority 963-3320
- Parks and Rec..... 955-4000
- Harman Home 966-5540
- Stonebridge Golf Course... 957-9000
- West Ridge Golf Course... 965-5800
- Graffiti Hot Line 963-3467
- Animal Services..... 965-5800
- Victims Services 963-3223
- Ordinance Compliance ... 963-3289
- Utah Cultural Celebration Center ... 965-5140

Web Site:
www.wvc-ut.gov

West Valley City Hall
3600 S. Constitution Blvd.
WVC, UT 84119

City Hall Hours:
Monday – Thursday
7 a.m. – 6 p.m.

Good Neighborhood Priorities

A Message From Council Member Carolynn Burt

“One nation under God, indivisible...” Is that spirit of our forefathers alive and well? I am a Christian, and as such I believe that God has not revoked the Commandments; I still believe “Thou shalt love thy neighbour as thyself.”

This comes to my mind because at the “Meet the Candidates” evening a few weeks ago, I was asked “What will you, as a West Valley City council member, do to stop the decline of our neighborhoods?” I am truly less able to affect change for the better as a councilmember than I am as a private citizen.

Today many people go to the government to solve all challenges first. Government action should truly be the last resort, as it is punitive and causes adversarial relationships within neighborhoods. Neighborhood associations should be our second positive act to help rescue our neighborhoods. Finally, the first and most important challenge is to look at our own actions and practice the following “Good Neighborhood Priorities:”

- I will keep my house and yard in good repair
- I will remove dangerous junk vehicles and appliances (attractive dangers to children)
- I will keep my animals in my fenced yard and leashed when in public; I will clean up after them
- I will park my vehicles in my garage or driveway (Keeping narrow residential streets clear is a safety issue)
- I will not do business against residential codes in my home (vehicle repairs, volume traffic sales, etc.)
- I will maintain a quiet home as my neighbors deserve their peace (Some family parties are occasionally exempt with prior notice)
- I will know where my children are, what they are doing, and who they are with
- I will join and participate in neighborhood associations (neighbors helping neighbors)
- I will use my strong back and muscles to help my neighbor in need
- I will bake cookies and present them to my new neighbor with my list of “Good Neighborhood Priorities” (If a neighbor speaks a foreign language, try learning to say “Welcome”)

If you would like to learn more about a neighborhood association in your area, or would like to learn what resources are available to your neighborhood, call the City’s Neighborhood Services Office at 963-3285, or visit www.wvc-ut.gov/neighborhoods.

Help 9-1-1 Help You!

A Message from The Valley Emergency Communications Center

9-1-1 is a number provided as a service to allow easy access for emergency services. Please read the following tips to find out how you can benefit yourself and others by utilizing 9-1-1 correctly.

When is it appropriate to call 9-1-1?

9-1-1 should be used to report emergency situations that require an immediate police, fire or medical response in order to: 1) Save a life; 2) Report a fire; or 3) Stop a crime and/or apprehend a suspect. This includes any crime that is in progress or where the suspect is still on scene or has just left the scene. Another good rule of thumb is if life or property is in eminent danger then calling 9-1-1 is the correct choice.

When is it appropriate to call the non-emergency dispatch number: 840-4000?

In order to help keep 9-1-1 lines available for reporting emergencies, you should call 840-4000 for situations that do not meet the criteria listed above or to request general information. Some common calls that we receive on 9-1-1 lines that are inappropriate include things such as asking for phone numbers, asking for information for community events, reporting power outages, and reporting non-emergency incidents (i.e. thefts, noise disturbances, etc.) A good measure of whether to call 9-1-1 or not is to consider if the first thing that you will say is, “This is not an emergency but...”, if that’s the case use the non-emergency number.

Why would I be put on “hold” immediately when I call 9-1-1?

Being put on “hold” is a misnomer; the call actually is put into a queue to be handled by the next available call-taker. The 9-1-1 dispatch center is staffed with call-takers based on the normal call volume during any given period of time. On occasion, all of the call-takers may be busy assisting other callers; normally this is precipitated by an event which generates a lot of calls such as an accident, a fire or some other highly visible situation.

What should I do if my call is put into the queue?

DO NOT HANG UP! If you hang up, the remnant of your call remains in the queue and is considered a 9-1-1 hang up. A call-taker must call back to try to establish if there is a true emergency and in some cases an officer may even be dispatched to your address to check on you. Most often you are already dialing again, so the call-taker will get a busy signal. If you hang up multiple times, then you can see how multiple call-takers may be busy trying to call you back and the time in which you will receive the response that you need will be increased. Other callers will also be affected due to the increased call volume created by the hang up calls.

What should I do if I dial 9-1-1 accidentally?

Again, DO NOT HANG UP! Stay on the line to verify that you simply misdialled and that you do not have an emergency. If you don’t stay on the line it is a 9-1-1 hang up and the call must be handled as indicated in the section above.



West Valley City Unveils All-New Website



At first glance, West Valley City’s website appears to have been given a dramatic face-lift, featuring a fresh look with new pictures and a new color scheme. Visitors to the new site will soon learn, however, that beyond the new look and feel, the site is much more interactive, offering residents and visitors a new way to get information and communicate with City Hall.

Some of the features of the new site include a more user-friendly navigation structure, email notification lists, interactive job postings, and an advanced search tool that will allow visitors to find information quickly and easily. In addition, the new site will allow residents and visitors to conduct some forms of business online.

While the new site is jam-packed with user-friendly features, there are still more to come. Currently, the City is developing tools that will allow visitors to complete a number of transactions online, and an all-new system is in the works to allow residents to submit requests for service and receive up-to-date feedback regarding their request status.

The new website is live now, and can be accessed at www.wvc-ut.gov.



Give back to your community— Volunteer!

Help to distribute the Earned Income Tax Credit (EITC) by preparing and electronically sending tax returns!

Help low-to moderate-income households keep more of what they earn, ensure the distribution of EITC, and bring millions of dollars into our local economy!

Free training in simple tax law with an emphasis on the credits available for low-to moderate-income households is provided. Choice of online, self-study, and hands-on training sponsored by the Internal Revenue Service.

Volunteer a minimum of 3 hours a week from January to April 15, 2008.

Other volunteer opportunities available! Become a *Transmitter, Greeter, Interpreter, or Financial Resource Specialist!*

To volunteer, register online at **utahtaxvolunteer.org** or Dial **2-1-1** for more information



UtahSaves
Build Wealth, Not Debt
Earn it. Keep it. Save it



AMERICAN EXPRESS
American Express
Center for Community Development

Players Pass

Stonebridge and West Ridge golf courses are pleased to announce the 2008 Player’s Pass. The Player’s Pass is Utah’s best annual golf pass and features \$7 green fees and \$7 cart fees for 9 or 18 holes of golf 7 days a week. The Player’s Pass is priced at \$199.95 plus tax. You simply will not find a better golf value in Utah.

For complete details visit our website at www.golfstonebridgeutah.com.

Harman Senior Recreation Center Activities

4090 South 3600 West
965-5822

The Harman Senior Recreation Center is a recreation and activity center for active seniors, offering a variety of fun and exciting classes, outings, and adventures. The Harman Center also offers a variety of informational seminars specifically for seniors.

November

- 14 Flu Shots
- 14 Bowling, 12:30PM
- 15 Lawyer Presentation
- 15 Let’s Talk, 11AM
- 16 Entertainment, 11AM
- 16 Thanksgiving Buffet, 12PM
- 19 AVON Store, 10AM
- 20 Income Tax Presentation, 11AM
- 21 Thanksgiving Bingo, 11AM
- 21 Bowling, 12:30PM
- 22 Closed for Thanksgiving Holiday
- 23 Closed for Thanksgiving Holiday
- 26 Movie Monday & Lunch Out, 10AM
- 27 Festival of Trees, 10AM
- 28 Bowling, 12:30PM
- 29 Trees of Diversity, 10AM
- 30 Fun Bunch Lunch – Sizzler, 11AM

Weekly Activities

- Line Dancing** – Mondays, 9:30 AM
- Hats, Etc.** – Mondays, 9:30 AM
- Ceramics** – Thursdays, 10:00 AM
- Watercolor Painting Class**
Wednesdays, 9 AM
- Railroad Club** – Tuesdays & Thursdays, 10 AM
- S.E.A.L.S.** – Thursdays, 12:45 PM.
- Tai Chi** – Thursdays, 9:30 AM, \$1 per class
- Chair Exercise** – Mondays, Wednesdays, and Fridays, 10:30 AM
- Bingo** – Tuesdays and Thursdays, 12:45 p.m., Fridays, 10:30 AM
- Choir** – Tuesdays and Wednesdays, 10:00 AM
- Scrapbooking** – Mondays, 1:00 PM
- Billiards and Cards** – Daily
- Oil Painting** – Mondays, Call for time
- Basic Computer Classes**
Call for more information



Calendar

November

- 23 **Manheim Steamroller**
The E Center, 7:30 PM
- 24 **Tool**
The E Center, 8 PM
- 29 **Tori Amos**
The E Center, 7:30 PM

December

- 3 **Christmas Tree Lighting and Walk with Santa**
Family Fitness Center, 6 PM
- 5 **Miss Margene’s 20th Anniversary Nutcracker Performance**
(through December 7)
Hunter High School, 7 PM
- 8 **Glen Beck’s Christmas Tour**
The E Center, 7:30 PM



Did you know you can place your bagged leaves on the curb to be picked up with your bulky waste? For information about requirements and collection schedules, call 955-3720.

Send comments, questions and story ideas to:
West Valley City Update Newsletter
3600 South Constitution Blvd.
West Valley City, Ut 84119
or E-mail:
acrim@wvc-ut.gov